

**PUBLIC SERVICE COMMISSION
OF WEST VIRGINIA
CHARLESTON**

At a session of the PUBLIC SERVICE COMMISSION OF WEST VIRGINIA
in the City of Charleston on the 25th day of July 2025.

CASE NO. 25-0262-W-P

WEIRTON AREA WATER BOARD,
General Examination of the Extent and Reasons for Water System
Outages in the areas served by the Weirton Area Water Board.

COMMISSION ORDER

The Commission requires the Weirton Area Water Board (Water Board) to, within 90 days, i) submit an action plan detailing its plans to replace the cast iron and galvanized piping in the water system over the next 5 years, ii) submit an action plan detailing its plans to define a leak detection and repair program, iii) submit an action plan detailing its plans to achieve a water loss percentage of 15 percent or less, as required by Water Rule 7.6.1., iv) submit an action plan detailing its plans to resolve its violations of the Bureau for Public Health standards, v) submit a report regarding a possible alternate water supply, including the interconnect with Pennsylvania Water Company, to provide an additional backup during major outages or crises, and vi) have a process in place to provide alerts to customers via both text message and email. The Commission will also require that for all new customers upon commencement of service, and for all customers at least once a year, the Water Board shall include in a bill a list of the many modes of access to information during major outages or crises, including a telephone number customers can contact to answer questions during a crisis.

BACKGROUND

On February 14, 2025, Delegate Pat McGeehan filed a letter to the Commission on behalf of the residents of Weirton, West Virginia, requesting that it initiate a formal investigation into the circumstances that led to “prolonged water outages, low water pressure, and boil water advisories that began in December 2024.”¹ Delegate McGeehan urged the Commission to undertake a thorough investigation and provide recommendations for corrective action to prevent such failures in the future.²

¹ Letter from Pat McGeehan, February 14, 2025, at p. 1.

² Id. at p. 2.

On February 24, 2025, the Commission initiated a proceeding to examine the causes of water main breaks and water storage problems that resulted in water supply outages and shortages throughout the Water Board system, as well as the practices and procedures of the Water Board.³ The Commission also required Staff to recommend a schedule for further proceedings in this matter.⁴

On March 17, 2025, Staff filed its Initial Joint Staff Memorandum and recommended that the Commission conduct a public comment hearing to ensure that all concerns were known so that Staff could investigate.⁵ The Water Board had no objections to conducting a public comment hearing.⁶

On April 7, 2025, the Commission entered an Order that scheduled a public comment hearing for April 23, 2023, in Weirton. The Commission also ordered the Water Board to notify its customers and ordered the Commission's Executive Secretary to publish a notice of the public comment hearing in newspapers of general circulation in Hancock and Brooke Counties.⁷

On April 8, 2025, the Water Board filed a Motion to Revise Notice, requesting that the Commission-drafted notice be changed in substance and delivery method. The Water Board took issue with the phrase "that resulted in water supply outages and shortages throughout the Weirton Area Water Board system."⁸ The Water Board argued the notice was factually inaccurate and claimed only 109 direct customers experienced outages or shortages.⁹ The Water Board argued the Commission should issue a revised notice replacing the quoted phrase with "that resulted in water supply outages and shortages in portions of the Weirton Area Water Board system affecting approximately 1.17 percent of its customers."¹⁰

The Water Board also took issue with the Commission's directive to provide notice to customers as a bill insert or on its monthly billing statement at least ten days before the April 23, 2025 public comment hearing. The Water Board stated that it would not issue bills to its customers until after the April 23, 2025 public comment hearing. Instead, the Water Board stated that it was willing to post a notice where it accepts walk-in payment of bills, on its website, the City of Weirton's website, and the City of Weirton's Facebook page.¹¹ The Water Board claimed that

³ Commission Order, Case No. 25-0262-W-P, February 24, 2025, at p. 2.

⁴ Id. at p. 3.

⁵ Staff's Initial Joint Staff Memorandum, March 17, 2025, at p. 2.

⁶ Weirton Area Water Board's Response to the March 17, 2025 Initial Staff Memo and Notice of Appearance at p. 2.

⁷ Commission Order, Case No. 25-0262-W-P, April 7, 2025, at p. 2.

⁸ Weirton Area Water Board's Motion to Revise Notice, April 8, 2025, at Bates 3.

⁹ Id.

¹⁰ Id. at Bates 3-4.

¹¹ Id. at Bates 4.

providing notice in that manner would likely reach more people, could be implemented more quickly than mailing notice, and would save the Water Board an estimated \$6,000 in expenses for a separate mailing to all its customers.¹²

On April 9, 2025, the Water Board filed a Motion to Narrow Scope. The Water Board claimed that the cause of the main breaks, the Water Board's storage, and the Water Board's action to minimize impacts should be removed from further consideration in the proceeding because the answers to those questions were clear and unequivocal. The Water Board further argued that considering those issues would be unproductive and a waste of ratepayer funds.¹³

On April 10, 2025, the Commission issued an Order denying the Water Board's Motion to Revise Notice, as the wording of the notice was not factually incorrect and the Commission had already published the notice regarding the hearing.¹⁴ The Commission also denied the Water Board's Motion to Narrow Scope, as the water breaks affected customers throughout the system.¹⁵ The Commission granted the Water Board's request to provide notice to its customers using the methods stated in its motion.¹⁶

On April 16, 2025, the Commission issued an Order requiring Staff to file its final report and recommendations by June 17, 2025.¹⁷

On April 23, 2025, the Commission conducted a public comment hearing at the Millsop Community Center in Weirton. The public comment hearing was well attended by the citizens of Weirton who expressed concerns about the Water Board regarding main breaks, water outages, storage capacity, reliability of the infrastructure, low pressure, water quality, water color, water taste, possible effects on health, economic impacts, lack of communication, transparency, accountability, and management culture.¹⁸

On June 6, 2025, the Water Board filed affidavits by Amedeo Mastrantoni, Utilities Director for the Water Board, and Jesse Alden, licensed civil engineer with the Thrasher Group. Mr. Alden stated that the extreme cold weather this past winter in the Weirton area caused much deeper freezing than is typical in the area.

¹² Id.

¹³ Weirton Area Water Board's Motion to Narrow Scope, April 9, 2025 at Bates 9

¹⁴ Commission Order, Case No. 25-0262-W-P, April 10, 2025, at p. 4.

¹⁵ Id.; see also <https://www.weirtondailytimes.com/news/local-news/2025/03/mandatory-conservation-order-lifted-in-weirton/>.

¹⁶ Commission Order, Case No. 25-0262-W-P, April 10, 2025, at p. 4.

¹⁷ Commission Order, Case No. 25-0262-W-P, April 16, 2025, at p. 2.

¹⁸ See generally, Public Comment Hearing Transcript, April 23, 2025.

As a result, numerous lines in the distribution system leaked or broke, resulting in significant daily water losses.¹⁹

On June 10, 2025, Delegate McGeehan responded to the affidavits provided by the Water Board, criticizing the Water Board's \$44 million water treatment plant expansion as a speculative project that prioritized future industrial growth over immediate residential infrastructure needs, thereby contributing to the catastrophic water system failure during the winter of 2024.²⁰

On June 17, 2025, Staff filed its Final Joint Staff Memorandum regarding its investigation into the Water Board and the water outages, the findings of which will be discussed below.

On June 30, 2025, the Water Board filed its Response to the Final Joint Staff Memorandum in which it provided points of agreement with Staff's investigation, points of disagreement, and commitments to address Staff's concerns.

On July 7, 2025, Delegate McGeehan filed a Response to the Final Joint Staff Memorandum and the Water Board's response. Delegate McGeehan urged the Commission to accept Staff's recommendations, as agreed to by the Water Board, and to investigate the water loss issue cited in the Water Board's response.²¹

During the pendency of this matter, the Commission received numerous online comments from Weirton residents, including more than a dozen from David Scott Klar alone. Mr. Klar is a citizen of Weirton and previously worked for the Water Board for 25 years. Mr. Klar testified that his job duties during his tenure at the Water Board provided him with the experience to have a comprehensive understanding of the water plant and the water distribution system.²² Mr. Klar's letters to the Commission were those of a concerned, engaged, and informed citizen seeking transparency, accountability, and an improved water system.²³

DISCUSSION

The Water Board distribution system serves approximately 9,400 residential, commercial, industrial, and public authority customers in and around Weirton. The Water Board distributes water to customers in the Weirton area via

¹⁹ Affidavit of Jesse Alden, P.E., June 6, 2025 at ¶ 103 Bates p. 85.

²⁰ Letter from Pat McGeehan, June 10, 2025.

²¹ Letter from Pat McGeehan, July 7, 2025.

²² Comments filed by David Scott Klar, March 16, 2025.

²³ See generally, Comments filed by David Scott Klar on April 10, 2025, April 21, 2025, April 28, 2025, May 8, 2025, May 9, 2025, May 14, 2025, May 19, 2025, May 20, 2025, May 22, 2025, May 29, 2025, June 5, 2025, June 11, 2025, June 13, 2025, and July 10, 2025.

approximately 142 miles of water lines of varying ages, sizes, and materials. The distribution system contains four booster stations and nine storage tanks with a combined storage capacity of 6.125 million gallons.²⁴

Between November 2024 and February 2025, the Water Board identified and repaired approximately 130 water line leaks in its system. These breaks resulted in water tank levels becoming depleted, which caused the Oakland Heights PSD (a resale customer) and roughly 140 Weirton Heights customers to experience low pressures and/or complete outages. The Water Board issued several boil-water notices and communications to update customers via text message, Facebook, news media, local papers, and posted notices at its office. By February 5, 2025, the major leaks had been repaired, and regular service was restored to everyone except Oakland PSD, which was restored on February 7, 2025.²⁵

During its investigation, Staff conducted site visits, issued data requests to the Water Board, and reviewed the voluminous pleadings and letters from concerned citizens.²⁶ Staff found that approximately 40 percent of the Water Board's water lines are buried above the frost line, which does not meet the standards of W. Va. C.S.R. § 64-77-10.6.c, making those lines susceptible to freeze-thaw failures.²⁷ Galvanized and cast-iron lines account for approximately 15 percent of the system piping, and several of these lines are 50-100 years old, which is beyond their useful life.²⁸ Over the past two years, approximately 400 work orders were issued to repair or replace water mains, and a large number of line repairs were made to old galvanized and cast-iron piping (2" and 4" lines).²⁹

Staff stated that all nine water storage tanks are in good condition, have been monitored, and have inspection reports conducted by local inspection companies.³⁰ Notably, however, the tanks have a combined capacity of only 6,125,000 gallons, which is insufficient to meet the 2-day minimum storage requirements of the West Virginia Bureau for Public Health.³¹ Staff noted that the Water Board intends to pursue a project to increase storage capacity once its production capacity project is completed.³²

²⁴ Final Joint Staff Memorandum at Bates 2-3.

²⁵ Id. at Bates 3.

²⁶ Id. at Bates 2.

²⁷ Id. at Bates 3 and 4.

²⁸ Id. at Bates 3.

²⁹ Id. at Bates 3-4.

³⁰ Id. at Bates 4.

³¹ Id.; see also W.Va. C.S.R. § 64-77-9.1.a.2).

³² Id.

Staff was concerned about the Water Board's unaccounted-for water loss and its methodology for calculating the losses. By Staff's calculations, the Water Board's unaccounted for water loss is almost twice the amount indicated in its annual reports.³³ Staff found that the Water Board's water loss in recent years has been as high as 50 percent, despite Rule 7.6.1 of the Commission's Rules for the Government of Water Utilities (Water Rules), which provides that water loss should be less than 15 percent.³⁴ Staff also noted that the Water Board has not submitted a proposal for the remedial actions it plans to take to address its water loss, which is also a violation of Water Rule 7.6.1.³⁵

Additionally, Staff found that the Water Board's deferred maintenance and lack of defined action plans to ensure continuous service to its customers were violations of Water Rule 7.1.1, which provides that a utility shall construct and maintain its entire plant and system in such condition that it will furnish safe, adequate, and continuous service at all times.³⁶

In summary, Staff conducted a comprehensive investigation into the Weirton 2024-2025 water service disruption affecting the Water Board customers. Staff concluded that the outages were the result of widespread main breaks caused by extreme cold temperatures acting on an aging and shallowly buried distribution system.³⁷ The breakdowns primarily impacted the Weirton Heights pressure zone, where elevation and system configuration complicated recovery efforts.³⁸ The Water Board's storage and treatment capacities were not the root cause of the outage, according to Staff. Instead, Staff pointed to vulnerable distribution lines and a lack of a detailed leak detection program.³⁹ In addition, Staff noted that several Water Board customers found it hard to understand the status of the water event, where to find the notices, and how best to respond.⁴⁰

To address these deficiencies, Staff concluded its investigation with a finding that the Water Board needs to plan for upgrades to its distribution piping system to avoid significant water leaks and outages from occurring in the future.⁴¹ Specifically, Staff made the following recommendations:

1. Within 90 days, the [Water Board] shall submit an action plan detailing its plans to:

³³ Id.

³⁴ Id. at Bates 4.

³⁵ Id. at Bates 5.

³⁶ Id.

³⁷ Id. at Bates 24.

³⁸ Id. at Bates 18-19.

³⁹ Id. at Bates 24 and 25.

⁴⁰ Id. at Bates 25.

⁴¹ Id. at Bates 5.

- a. Replace the cast iron and galvanized piping in the water system over the next 5 years;
 - b. Define a leak detection and repair program;
 - c. Achieve a water loss percentage of 15% or less, as required by Water Rule 7.6.1.; and
 - d. Resolve its violations of the Bureau for Public Health standards noted above.
2. Within 90 days, the [Water Board] shall submit a report regarding a possible alternate water supply, including the interconnect with Pennsylvania Water Company, to provide an additional backup during major outages or crises.
3. Within 90 days, the [Water Board] shall have a process in place to provide alerts to customers via both text message and email, as required by Commission Rules.
4. For all new customers upon commencement of service, and for all customers at least once a year, the [Water Board] shall include in a bill a list of the many modes of access to information during major outages or crises (including a [telephone] number customers can contact to answer questions during a crisis).⁴²

In its response dated June 30, 2025, the Water Board acknowledged several key findings made by Commission Staff. The Water Board agreed that the January 2024 water outage was primarily caused by an extraordinary number of line breaks, driven by extreme weather and exacerbated by the age and shallow placement of certain legacy pipelines.⁴³

However, the Water Board disputed several other conclusions and methodological approaches in Staff's memorandum. Chief among these was Staff's calculation of unaccounted-for water loss. The Water Board asserted that Staff's method of calculating the Water Board's water loss was not a recognized methodology adopted or approved by the PSC and conflicts with established PSC rules governing water utility reporting, accountability, and performance

⁴² Id.

⁴³ Response of the Weirton Area Water Board to Final Joint Staff Memorandum, June 30, 2025 at pp. 3-4.

standards.⁴⁴ Specifically, the Water Board believes that Staff deviated from the adopted standards, practices, and definitions regarding water loss as outlined in Water Rules 7.6.1 and 3.17.⁴⁵ Staff's alternative methodology, the Water Board argued, was introduced post hoc, improperly applied retroactively, and lacks regulatory legitimacy.⁴⁶

The Water Board also appeared to reject the implication that the utility had engaged in deferred maintenance or neglected its infrastructure.⁴⁷ In support of its position, the Water Board provided a record of investment, including a \$44 million water treatment plant project, a \$6.9 million lining project completed in 2020, a galvanized line replacement program, and a semiannual contractor-led leak detection effort.⁴⁸

The utility placed substantial emphasis on the limited scope of the 2024-25 outages. It reported that only approximately 140 customers, representing just 1.5 percent of its total customer base, experienced service interruptions.⁴⁹ The Water Board made similar characterizations of a relatively small number of the population being affected in its pleadings at the evidentiary hearing.⁵⁰

In response to Staff's proposed recommendations, the Water Board emphasized that it was already taking steps aligned with many of those suggestions. It committed to applying for additional funding through the Infrastructure and Jobs Development Council and to submitting a new application by July 2026 that will include a prioritized pipe replacement plan focused on shallow and failure-prone areas.⁵¹ The utility also committed to installing a backup wash water pump, evaluating the establishment of an in-house leak detection program, and reestablishing an emergency interconnection with Pennsylvania American Water.⁵² Furthermore, it has begun implementing a customer notification system to ensure more timely and accessible communications via e-mails and text messaging in the event of future service disruptions.⁵³

While the Water Board emphasized that only approximately 1.5 percent of its customer base, about 140 customers, were impacted by the water outage during the winter of 2024-2025, that figure does not diminish the significance of

⁴⁴ Id. at p. 4.

⁴⁵ Id.

⁴⁶ Id. at p. 5.

⁴⁷ Id. at pp. 8-7.

⁴⁸ Id. at pp. 9-10.

⁴⁹ Id. at pp. 2 and 13.

⁵⁰ See Motion to Revise Notice, April 8, 2025 at pp. 2-3; Motion to Narrow Scope, April 9, 2025 at p. 8; and Public Comment Hearing Transcript, April 30, 2025 at p. 13.

⁵¹ Response of the Weirton Area Water Board to Final Joint Staff Memorandum June 30, 2025 at p. 11.

⁵² Id. at p. 12.

⁵³ Id.

what those citizens endured. Whether 140, 1,400, or 14,000 individuals were affected, the core concern remains the same: these West Virginians temporarily lost access to safe, reliable water service – a basic necessity of life.

The comments submitted online and during the public comment hearing held in this matter revealed a consistent and deeply troubling pattern of hardship experienced by customers of the Water Board during the water crisis. Residents described service disruptions during which they were without access to safe and reliable water service.⁵⁴ Citizens recounted being forced to bathe at friends' or relatives' homes, experiencing extended periods where basic hygiene, sanitation, and cooking were compromised due to the lack of usable water.⁵⁵ Others testified about receiving water that was discolored or had an orange tint.⁵⁶ Testimony further indicated that the crisis extended beyond individual households to disrupt essential community functions, such as the closure of local schools, compounding the crisis's effect on families and the broader community.⁵⁷

A theme throughout the hearing was a lack of effective communication from the Water Board. Citizens expressed frustration and distress at receiving little information during the outage, or that attempts to obtain information through Freedom of Information Act requests were met with obfuscation or delay, which gave rise to perceptions that the utility was not acting in good faith.⁵⁸ This, coupled with ongoing service issues, contributed to what witnesses described as erosion of the public trust in the Water Board's ability and willingness to serve its customers.

The Commission gives significant weight to the voices of the citizens who testified and recognizes that, while the total number of affected customers may represent a small percentage of the Water Board's total customer base, the nature and severity of their shared experiences reflect systemic issues warranting Commission oversight and corrective action. These stories serve as a compelling reminder that the Commission's duty is not only to analyze metrics and utility rates, but to hear and act upon the lived experiences of West Virginians. Each voice at the public comment hearing or online statement submitted represented a deeper issue: the erosion of confidence in a system designed to deliver safe water into every home, regardless of elevation, neighborhood, or zip code.

⁵⁴ Public Comment Hearing Transcript, April 30, 2025 at p. 50.

⁵⁵ Id. at p. 33.

⁵⁶ Id. at pp. 37-38.

⁵⁷ Id. at pp. 71-72.

⁵⁸ Id. at pp. 23-24, and 27-29.

The Commission recognizes the time, effort, and civic engagement demonstrated by these individuals.⁵⁹ Their input has materially contributed to the development of this record and the decisions made herein. In an era where many citizens question whether government institutions will act in their best interest, the Commission must reaffirm elements of its core mission: to ensure fair and prompt regulation of public utilities and to provide for adequate, economical, and reliable utility services throughout the State. Whether service disruptions affect 1.5 percent or 100 percent of a customer base, the Commission's responsibility is to ensure that all ratepayers receive adequate, economical, and reliable service.

Under W. Va. Code §§ 24-2-1 and 24-3-1, the Commission is charged with ensuring that utility systems operate safely and provide adequate service at reasonable rates. That duty necessarily includes addressing systemic risks and requiring corrective action when failures occur, regardless of their scale.

Staff's recommendations are consistent with the Commission's statutory authority and supported by factual and engineering analysis. They are narrowly tailored to address the vulnerabilities identified during the investigation and provide a roadmap for infrastructure renewal, better customer service, and long-term planning.

While the Water Board has made good-faith efforts to address some of these issues, the Commission cannot rely solely on voluntary commitments. The public deserves enforceable action. The Commission should, therefore, adopt Staff's recommendations in full, require the Water Board to submit regular progress reports, and ensure that future planning prioritizes the needs of current ratepayers alongside economic development goals. In doing so, the Commission not only corrects the immediate failures exposed by the 2024-25 outage, but also affirms its enduring role as the steward of safe and reliable public utility service for all West Virginians.

FINDINGS OF FACT

1. On February 24, 2025, the Commission initiated a proceeding to examine the causes of water main breaks and water storage problems that resulted in water supply outages and shortages throughout the Water Board system, as well as the practices and procedures of the Water Board.⁶⁰

⁵⁹ In particular, the Commission notes the contributions of David Scott Klar, a Weirton resident, who submitted more than a dozen separate written comments, many accompanied by photographs, documents, and independent research.

⁶⁰ Commission Order, Case No. 25-0262-W-P, February 24, 2025, at p. 2.

2. The Commission issued an Order requiring Staff to file its final report and recommendations by June 17, 2025.⁶¹

3. On April 23, 2025, the Commission conducted a public comment hearing at the Millsop Community Center in Weirton, WV.

4. On June 17, 2025, Staff filed its Final Joint Staff Memorandum regarding its investigation into the Water Board and the water outages and its recommendations to avoid significant water leaks and outages from occurring in the future.

5. On June 30, 2025, the Water Board filed its Response to the Final Joint Staff Memorandum in which it provided points of agreement with Staff's investigation, points of disagreement, and commitments to address the concerns by Staff.

CONCLUSIONS OF LAW

1. Under W. Va. Code §§ 24-2-1 and 24-3-1, the Commission is charged with ensuring that utility systems operate safely and provide adequate service at reasonable rates.

2. Staff's recommendations are consistent with the Commission's statutory authority and supported by factual and engineering analysis. They are narrowly tailored to address the vulnerabilities identified during the investigation and provide a roadmap for infrastructure renewal, better customer service, and long-term planning.

3. Staff calculations for unaccounted for water loss utilized water produced and sold according to the last 10 years of annual reports filed with the Commission.

ORDER

IT IS THEREFORE ORDERED that within 90 days, the Weirton Area Water Board shall submit an action plan detailing its plans to replace the cast iron and galvanized piping in the water system over the next 5 years.

IT IS FURTHER ORDERED that within 90 days, the Weirton Area Water Board shall submit an action plan detailing its plans to define a leak detection and repair program.

⁶¹ Commission Order, Case No. 25-0262-W-P, April 16, 2025, at p. 2.

IT IS FURTHER ORDERED that within 90 days, the Weirton Area Water Board shall submit an action plan detailing its plans to achieve a water loss percentage of 15 percent or less, as required by Water Rule 7.6.1.

IT IS FURTHER ORDERED that within 90 days, the Weirton Area Water Board shall submit an action plan detailing its plans to resolve its violations of the West Virginia Bureau for Public Health standards.

IT IS FURTHER ORDERED that within 90 days, the Weirton Area Water Board shall submit a report regarding a possible alternate water supply, including the interconnect with Pennsylvania Water Company, to provide an additional backup during major outages or crises.

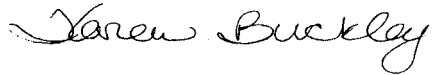
IT IS FURTHER ORDERED that within 90 days, the Weirton Area Water Board shall have a process in place to provide alerts to customers via both text message and email.

IT IS FURTHER ORDERED that for all new customers upon commencement of service, and for all customers at least once a year, the Weirton Area Water Board shall include in a bill, a list of the many modes of access to information during major outages or crises, including a telephone number customers can contact to answer questions during a crisis.

IT IS FURTHER ORDERED that the Executive Secretary of the Commission serve a copy of this Order by certified mail on the members of the West Virginia House of Delegates and West Virginia Senate whose districts are served by Weirton Area Water Board.

IT IS FURTHER ORDERED that the Executive Secretary serve this Order upon Commission Staff by hand delivery, upon all parties of record who have filed an e-service agreement with the Commission by electronic service, and upon all other parties by fax and by United States mail.

A True Copy, Teste,

A handwritten signature in cursive script that reads "Karen Buckley".

Karen Buckley, Executive Secretary

RAB/pkb
250262cd

Public Service Commission of West Virginia

201 Brooks Street, P.O. Box 812
Charleston, West Virginia 25323



Phone: (304) 340-0300
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July 25, 2025

**Certified Mail
Return Receipt Requested**

The Honorable Pat McGeehan
Majority Leader, WV House of Delegates
Building 1, Room 228M
1900 Kanawha Blvd., East
Charleston, WV 25305-0470

The Honorable Ryan W. Weld
Senator, West Virginia Senate
Room 216W, Building 1
State Capitol Complex
Charleston, WV 25305

The Honorable Mark Zatezalo
Representative, West Virginia House
Room 201E, Building 1
State Capitol Complex
Charleston, WV 25305

The Honorable Laura Wakim Chapman
Senator, West Virginia Senate
Room 439M, Building 1
State Capitol Complex
Charleston, WV 25305

The Honorable Jimmy Willis
Representative, West Virginia House
Room 224E, Building 1
State Capitol Complex
Charleston, WV 25305

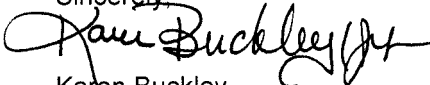
RE: Case No. 25-0262-W-P
Weirton Area Water Board

Ladies and Gentlemen:

Enclosed is a copy of a Commission Order issued today in the above-styled proceeding. **Please note all other parties have agreed to receive this order via electronic notification.**

Documents submitted to the Public Service Commission of West Virginia may be 1) uploaded to its public website, 2) subject to public disclosure under the West Virginia Freedom of Information Act, and/or 3) subject to disclosure under the West Virginia Open Governmental Proceedings Act. Do not submit personal information with your filings. The Commission is not responsible for confidential or personal information included with your submission. A list of personal information is available here: http://www.psc.state.wv.us/Privacy_Policy/WhatisPII.htm

If you have provided an email address you will automatically receive notifications as documents are filed in this proceeding. The email notifications allow recipients to view a document within an hour from the time the filing is processed. If you have not provided your email address, please send an email to caseinfo@psc.state.wv.us and state the case number in the email subject field. **You are encouraged to file an Electronic Mail Agreement which allows the commission to serve all orders issued in this matter via electronic notification.**

Sincerely,

Karen Buckley
Executive Secretary

KB/al
Enc.